

No.AO/PCSW/CP/10-11/2026 - 140  
GOVERNMENT OF THE PUNJAB  
PUNJAB COMMISSION ON THE STATUS OF WOMEN  
CIVIC CENTRE, G BLOCK, SABZAZAR, LAHORE  
Dated: March 25<sup>th</sup>, 2026.

**INVITATION TO BID**

**PROVISIONING OF SERVICES FOR WOMEN'S HELPLINE**

1. Punjab Commission on the Status of Women invites sealed tenders for provisioning of services for Punjab Women's Helpline from the firms specialized in operating Help Lines. This helpline will provide legal information, referrals counseling and take complaints related women across Punjab.
2. Proposals must be submitted/uploaded through e-PADS under Punjab Procurement Rules, 2014 till 2:30 p.m. on 15-04-2026. Tender Documents containing terms and conditions are available at the procurement portal of the PPRA website ([www.ppra.punjab.gov.pk](http://www.ppra.punjab.gov.pk)) and E-Pak Acquisition and Disposal Systems (EPS) (<https://punjab.eprocure.gov.pk/#auth/login>). PCSW website. whatsapp channel @PCSW.Official may be download free of cost. The tender notice is also available on PCSW website (<http://pcsw.punjab.gov.pk>).

**Bid Details Table:**

| Description             | Bid Amount (PKR) | Bid Security (PKR) |
|-------------------------|------------------|--------------------|
| Women Helpline Services | 33,000,000       | 1,650,000          |

3. Tender bids as per prescribed terms and conditions are required in accordance with PPRA Clause 38(2)(a) 2014 (single stage two envelope procedure).
4. The tender complete in all respects along with bid security equal to 5% of the total value of the quoted bid in shape of CDR/Bank guarantee in favour of Secretary PCSW along with copies of the registration/renewal certificate from Income Tax and Sales Tax Department should be accompanied with each tender form. The original bid security to be submitted in this office before the closing time.
5. Bids offered in the prescribed tender form submitted only through E-PADS portal of Punjab PPRA shall be accepted while submission by other means shall be rejected. Late bids shall also be rejected.
6. The bidder must submit an affidavit confirming that the firm / agency has not been blacklisted by any Govt. / Autonomous Body.
7. Condition and the status so claimed must be intact till the finalization of the bid.
8. The bids will be opened electronically on 15-04-2026 at 3:00 pm. However, if any bidder intends to attend the meeting, he may do so in the Committee Room of Punjab Commission on the Status of Women, Civic Centre, G Block, Sabzazar, Lahore.
9. The URL of the website of the PPRA is (<http://cproc.punjab.gov.pk/view/Tender.aspx>) and response time shall be calculated exclusively from the date of publication of the advertisement on the website of the PPRA.
10. Procuring Agency can reject all tenders at any time prior to the acceptance of a bid or proposal.

**IPL-3169**

Admn Officer (PCSW)  
Civic Centre, G Block, Sabzazar, Lahore